**INSIDE THIS ISSUE:** 

The Best at What They Do Take Me Home Trunk or Treat

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CITY OF LEMON GROVE NEWS

# THE BEST THERE IS AT WHAT THEY DO



The City of Lemon Grove's Public Works Department is what can be described as a well-oiled machine of multi-talented people responsible for the maintenance of our 3.8 sq. miles of California's official 414th municipality.

While they do not wear capes and are not adorned in suits of armor, the daily completion of service requests and mission critical tasks performed in service to nearly 27,000 residents is nothing short of heroic.

One of the most critical components of city operations, Public Works is comprised of essential teams dedicated to maintaining the City's infrastructure with quality engineering and construction. Despite facing pandemic related challenges, shortages in personnel, and a strict financial budget, our Public Works crew members addressed and completed a spectrum of community concerns such as homeless encampment safety cleanups, graffiti removals, and pothole and sidewalk repairs.

#### By the Numbers:

- Filled over 1380 potholes
- 269k linear feet of sewer lines cleaned
- 285 illegal dumping sites cleaned
- Painted over 534 graffiti sites



#### The Facilities Division

The Facilities Division is responsible for oversight of of all city buildings, maintenance and repair of existing facilities, janitorial services, and general upkeep. They ensure that city facilities are efficiently maintained in a manner that allows customer departments to best serve the residents of Lemon Grove.

CONT'D...

"Our work is our most important resource to develop our people." – *Jim Trinka and Les Wallace* 



Helping at-risk San Diegans get home safely.

# Ask yourself: Could your loved one communicate their name and address if they were lost?

If the answer is no, or may change at some point, consider enrolling in the Take Me Home program.

The Take Me Home program is a safety net for the future, so you can have peace of mind today. Here's how:

- Simply register online at www.sdsheriff.net/tmh
- Submit a photo, basic information and who to contact – and you're done!

#### This information is confidential,

and can only be accessed by law enforcement in an emergency.

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CITY OF LEMON GROVE 3232 Main Street, Lemon Grove, CA 91945 619.825.3200 www.lemongrove.ca.gov







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#### **FAQs**

## What is the Take Me Home Program?

The registry gives law enforcement quick access to critical information about a registered person with disabilities in case of an emergency.

#### Who is eligible?

All members of the community with a cognitive impairment or disability that may effect their ability to communicate.

### What should I do if my loved one goes missing?

Call 911 immediately and explain that your loved one has dementia or another disability. If they are enrolled in Take Me Home, be sure to let the dispatcher know that as well.

#### How will this help?

Information about their physical appearance, the most likely places they would go, as well as triggers and de-escalation techniques will be sent to all law enforcement in the area to look for the missing person.

#### What is Wandering?

Wandering is an unpredictable event that occurs when someone with dementia or a developmental disability leaves a safe place or becomes lost. This can occur even in familiar places like your home or neighborhood.

When someone wanders, they may be:

- Searching for familiarity, especially if they have moved to a new environment like a memory care facility or new school
- Escaping stress, anxiety, or sensory overload such as multiple conversations, a loud television, or visitors in the home
- Reliving routines from the past like going to or from work, picking up children, etc.
- Self-soothing to make up for restlessness or boredom
- · Potentially reacting to physical discomfort

# How Can I Prevent Wandering?



**Be prepared.** Inform neighbors or local businesses and make sure your loved one carries identification.



Make the home a safe place. Consider installing motion sensor alarms or a chime that signals open doors, check to make sure your locks/windows are secure, and remove items that suggest leaving from near the door (such as shoes, keys, purses).



Identify potential triggers.

Is it boredom, discomfort, hunger?



Increase physical activity.

Try to provide a safe place for them to walk and explore, such as a path through a house or trail through a fenced backyard.

#### ...THE BEST THERE IS AT WHAT THEY DO (CONT'D)

#### **Streets Division**

The Streets Division is responsible for maintaining streets and alleys, sidewalks, storm drain structures, street signs, pothole repair, picking-up illegal dumps and street lights. These are just a few of the many duties and responsibilities this division is responsible.

#### **Sanitation Division**

The Sanitation Division often addresses concerns involving sewer maintenance, repair, and manhole overflow head-on.

#### Like, Share, and Subscribe

In order to highlight the many processes that are included in the day-to-day Public Works routine, the City is developing an ongoing monthly series that will be available via the official City of Lemon Grove Youtube channel. From there, residents will be able to tune-in and follow a crew as they prepare and execute a plan of the day, conduct ongoing training, and fulfill service requests submitted through the City's online portal.

#### Have a concern?

The eyes and ears of, "The Best Climate on Earth", rests in its residents. Since city officials cannot be everywhere at once, we count on the community for accurate reporting for the vast majority of the city's concerns. City's Service Request portal to report concerns such as graffiti, illegal dumping, storm drain problems, homelessness, and more. Submit your request today at https://www.lemongrove.ca.gov/community/submit-a-service-request or give us a call at (619)825-3800



Subscribe to our Youtube channel to keep up with our team at Public Works via the link below. https://buff.ly/3SuCU3A

#### CITY OF LEMON GROVE'S 1ST ANNUAL



Lemon Grove Recreation Center 3131 SCHOOL LN. LEMON GROVE, CA. 91945

Contact Monica Gonzalez or Marlene Torres for any questions mgonzalez@lemongrove.ca.gov or mtorres@lemongrove.ca.gov

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Let us know what you think of *The Zest*! Email us at **cityoflemongrove@lemongrove.ca.gov** 

